

*PALMER  
SPRING*



*150 YEARS  
OF SERVICE*



## Some Things Never Change at Palmer Spring Company

**S**atisfying customers was the top priority 150 years ago, when Joseph Palmer first opened the doors to the Palmer Spring Company. It is still our top priority today — at the parts counter, in the service bays, in the remanufacturing facility and the blacksmith shop.

We specialize in brakes, front end and suspension work for commercial trucks. The quality of our work and our reputation for having the right parts in stock are reasons customers have been coming to us since 1849. Some things never change.

But the carriages, wagons and stagecoaches of Joseph Palmer's day have given way to the medium and heavy-duty trucks of a modern world. Sophisticated vehicle systems and modern components require a new level of expertise to diagnose and repair them. Our parts and service professionals are up to the challenge.



These photos were taken from the same spot in front of Palmer Spring, but separated by 35 years. Both include Reginald Palmer Jr., who owned and operated the business for 43 years. He passed away in September 1998. Also in both groups are Russ Lamoureux and Ken DeBlois.

Our parts sales force, equipped with cell phones in their vehicles, keeps close ties with customers. We have developed excellent relations with vendors, allowing us fast access to products. Overnight delivery services reduce waiting.

Because truck downtime costs our customers money, we do whatever it takes to get vehicles back on the road as soon as possible. We are the oldest, continuously operated, family-owned spring shop in the U.S. You can depend on Palmer Spring.

❖ *The Palmer Spring Company is Celebrating  
150 Years of Service to Area Truck Operators* ❖